

Helping you deliver best in class IT services across your School, College, Academy or University

An Essential Capability

Education providers and their IT managers are often faced with the challenge of managing large numbers of systems with limited staff and pressurised budgets.

It has become a huge support effort with enormous amounts of intensive, manual labour to maintain, support and document IT activities – often for multiple locations simultaneously.

Improving the control of IT operations requires an expert IT solution.

With DeskCenter Management Suite you can administer all school computers and assets in minutes; manages users, maintain software licenses, manage related documents – all with a minimum of effort and at affordable cost.

IT in Schools is much more than looking after hardware and software, it is about providing a complete service to your end –users. Effective use of fully integrated DeskCenter's service desk and support solutions will ensure your users are happy and your support technicians are productive.

Controlled Environments

Better and easier control of your computer environment resulting in less down time, fast reboot, efficient updates and performance monitoring allows more students to use computer resources and keeps teaching staff focused on core activities.

Controlled Spending

Know precisely which computers, operating systems, applications and other hardware components compromise your infrastructure. Maximise your assets value through regular reports and status indicators.

Stay Compliant

Know what your students are doing on the computers. No need to remotely login to the systems, just request a report of the activities and have it delivered to your desktop automatically.

Green IT

Significantly reduce your electricity consumption, as well as your schools CO2 footprint by scheduling which computers need to be shut down overnight or the weekend. Automatically starting computers in the morning keeps your students and teachers productive.

Multi-Site

Federated services across multiple sites and across multiple schools. Working together can bring significant benefits, leveraging DeskCenter in these environments will ensure you maximise value

DeskCenter[®]
Management Suite

Service & IT Management Solutions.

Practical, Efficient and Comprehensive

Respond immediately

Redeploy your computer systems to their original state in 30 minutes or less should they become compromised by viruses or spyware.

Supervise and Train

Assist your teachers in their quest to provide best computer based training by being able to login to systems remotely.

Software Agreements

Be assured that only approved software is installed and used. Automate install and removal of software products to keep your estate compliant.

Maximise Asset Value

Keep track and in control of all your IT and Non-IT assets.
When upgrading software, get an immediate view on readiness of existing systems.

The DeskCenter Management Suite

- Easy to install
- Easy to use, with effective management screens
- Designed to fit into any size organisation
- Affordable
- Extendable
- Fully integrated

For Finance & Management

- Accurate and up to date asset register
- Maximise budget efficiency
- Statutory compliance
- Lifecycle management
- Planning & Development

Take control of your IT assets, ensure you invest efficiently and continue to maximise investments.

For IT teams

- Asset discovery
- Systems management
- Service Desk
- Remote management
- Software compliance
- Service and Warranty tracking

Ensure your IT environment is optimised and allows your organisation to focus on education.

For Facilities

- Asset management
- Service Desk
- Portal interface to allow immediate requests
- Timely management of requests and issues
- Reminders and action management
- Service Calendars

Manage your assets effectively, ensure you keep in control of scheduled activities

DeskCenter[®]
Solutions

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